



FAQs

2009–2010 WEA Trust Flu Vaccination Program

1. What is the Trust's maximum reimbursement for its members who participate in the on-site Flu Vaccination Program and have the Trust as their primary health insurance?

The Trust will reimburse up to **\$30** for each flu vaccination for covered members. If the cost per vaccine exceeds \$30, the Trust will not be responsible for the difference. Either the school district or the member will be responsible for the additional cost. It is your responsibility to discuss this with your provider and employees, if warranted.

2. Who is eligible to receive the flu vaccination at the on-site clinic?

- a. School district employees, spouses, dependents, and retirees who have the Trust coverage as their **primary health insurance** are eligible. Eligible dependent children nine years of age or older are also eligible to participate in an on-site clinic **at the discretion of the school district and the provider**.
- b. School district employees who do not have the Trust health coverage and members of the general public may participate **at the discretion of the school district and the provider**. Those individuals are responsible for payment at the time of service, unless other arrangements have been made with the provider and should not be included on the Trust's roster.
- c. Retirees with Medicare B as their **primary health insurance** may receive a flu vaccination if the provider can submit claims directly to Medicare. Medicare guidelines have changed, and individuals can no longer submit claims directly to Medicare. If your provider cannot submit claims directly to Medicare, please advise the individual to check for alternative clinics on the WEA Trust FluShotFinder Web site. Retirees should bring their Medicare card to the clinic. All other retirees are eligible in the same manner as other district employees with Trust health coverage.

3. How will the Trust pay the invoice for its health plan members?

To ensure timely and accurate reimbursement, providers have been instructed to invoice the Trust directly. The completed roster sheets, along with an invoice, should be submitted to the Trust no later than **March 1, 2010**. If consent forms, handwritten rosters, or another type of log is submitted, it could delay payment while health insurance coverage is verified.

4. Whom do I call to find out about reimbursement for vaccinations other than flu vaccinations?

The Trust does not reimburse for pneumonia, hepatitis B, or other vaccinations under the Flu Vaccination Program. Any questions regarding reimbursement for these services should be directed to our Customer Service Department at (800) 279-4000.



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5. What if a covered member receives a flu vaccination elsewhere?

- **Other school district:** The Trust allows eligible members to receive a flu vaccination at any school district's flu vaccination clinic. The member will need to contact that district or check the WEA Trust FluShot Finder Web site, as an appointment may be required.
- **Community-based flu clinic:** If a covered member receives a flu vaccination at a community-based flu clinic, he/she will pay for the vaccination and seek reimbursement up to \$30. The member will need to submit a receipt, including the amount paid for the vaccination, his/her name, and subscriber number, to the Trust at:

WEA Trust
Attention: Claims Department
P.O. Box 7338
Madison, WI 53707-7338

- **Health care clinic or physician's office:** A covered member may receive a flu vaccination at a health care clinic or physician's office. Reimbursement for these claims is subject to any applicable deductible or coinsurance.

If you have any questions or need assistance finding a provider, please contact the WEA Trust Flu Vaccination Program Coordinator at (800) 279-4000, Extension 2305.